



## Agriculture Insurance Company of India Ltd

### Tender No. CMS/2021/27.10.2021 - Inviting Financial Bids for Mapping & Validation of Offline - Hardcopy Crop Loss Intimations with Policy Records and inputted in the prescribed Template

#### Clarifications

1. The validity of the Tender is at par with CMS Tenders i.e., up to May 2023 or up to end of Rabi/Summer 2022 season, whichever is later.
2. Under the Scope of the Work, the hard copy of the intimations has to be collected by the assigned Agencies from any Location / taluk / district / AIC Offices / Any Other offices / etc. within the state from where crop loss intimations have been received as specified in the work order.
3. The validity of the Performance Bank Guarantee shall be up to 6 months from date of issuance of work order.
4. It is not required to upload any document in PDF format (Covering Letter, Financial Bid & Authorization Letter) while submitting the Financial Bid through online E-Tender Portal. The Financial bid has to be punched directly in the e-tendering portal <https://aicoindia.auctiontiger.net/EPROC/>.
5. All other Terms and Conditions are applicable at par with Claims Management Services (CMS) Tender No. CMS/2020/08.06.2020 & CMS/2020/24.11.2020.

#### Queries and Replies

S. No.	Queries	Replies
1.	Please indicate state wise approximate number of loss intimation to be processed in each state.	Refer Scope of Work: We cannot assure the quantum of work to be allotted to the successful bidder.
2.	Will the payment be on same rates for both mapped and un-mapped intimation.	Yes. Unmapped crop loss intimations also have to be inputted in the template separately.
3.	Please mention timelines for completion of work in tender itself. / The maximum time period in days that would be allotted to complete the awarded work order.	The allotted work shall be completed within 7 days from date of issuance of work order subject to possession of crop loss intimations by the assigned CMS Agencies in their own custody at the time of Work Order.  In addition to the above, 3 more days shall be allowed for the CMS Agencies not having possession of crop loss intimations at the time of Work Order.  However, timeline may be extended in case of high quantum of work on case-to-case basis.
4.	AIC should accept work done in parts and process our invoices in parts.	Payment to the Agencies will be made only after full completion of assigned job as per work order and No part payment shall be made. However, Agency is allowed to submit the work done in parts.

**Deputy General Manager (Claims)**