



Agriculture Insurance Company of India Limited

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Response to Pre-Bid Queries

RFP Title: DEVELOPMENT OF ANALYTICS AND MIS INTERFACE

RFP Number: R&D/Analytics&MisInterface/09.09.2021

#	Page No.	Section Name	Section No.	Statement as per RFP	Query by bidder	AIC Response
1	11 & 12	2.1 Data Collection & Management AND 2.2 Data Transformation and Pre-processing	2.1 & 2.2	Entire sub-clause of 2.1 & 2.2	<p>Q1. Please provide us the scoped source system details - Applications, database, Platform?</p> <p>Q2: Please confirm total data sources and data types (internal and external sources or agency) are required to integrate?</p> <p>Q3:. Any expectation to build the data lake, rather than extracting data from different source system individually</p> <p>Q4: Do you have a metadata information document (data dictionaries, data table structure etc.) available for existing source systems?</p> <p>Q5. What is history data requirement? How many years of history data to be migrated in proposed solution?</p> <p>Q6. What is the current data size and what is the growth rate expected?</p> <p>Q7.What is the Life cycle of the data process and delta size of the records (daily, weekly and monthly)?Will there be ingestion of Real Time Data?</p> <p>Q8. In case of real-time data, what is the acceptable latency between the data output and the data display on the dashboard?</p> <p>Q9:.How is current data profiling, cleansing, standardization and enrichment achieved?</p> <p>Q10: What process are in currently in place for data validation against the clean data ?</p> <p>Q11: What is the current ETL tool being used by client? Does the client expect vendor to propose the ETL tool?</p>	<p>A1. Scope - As per RFP; Platform is Windows Server 2012; Application - Latest version of Tableau server.</p> <p>A2. Both sources.</p> <p>A3. As per RFP.</p> <p>A4. Yes.</p> <p>A5. Depends on case to case or objective of dashboard.</p> <p>A6. Approx. 30 GB, with 15% growth rate, which is just an estimate. In the future, it will depend upon the business acquired by AIC.</p> <p>A7. T+1 days basis, based on the requirement may be real time.</p> <p>A8. Currently T+1 days in place, based on the requirement may be real time.</p> <p>A9. Currently we are using Python and R through which we are processing all data sets.</p> <p>A10. As per industry standards</p> <p>A11. Currently we are using Python and R.</p>
2	13	Developing ML/AI models	2.3	Entire sub-clause of 2.3	<p>Q1: Please elaborate on the analytics use cases that need to be implemented?</p>	<p>Depends on dashboard or as per requirement.</p>

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3	16	Visualization Interatcive Dashboards in Tableau	2.4	Entire sub-clause of 2.4	<p>Q1. Please confirm proportional break-up and count of Dashboard & Reports? Is there any further breakup by subject areas for these reports?</p> <p>Q2: Kindly let us know about the frequency of data load and data refresh in current reporting solution?</p> <p>Q3: Is there any direct report integration requirement with third party system or applications in the current scope of work?</p> <p>Q4: How many users are anticipated to use this platform and expected concurrency?</p> <p>Q5. Please confirm Tableau license version, number of license and license types procured by client?</p>	<p>A1. As per RFP.</p> <p>A2. T+1 days</p> <p>A3. Currently No, may be required during the tenure of the contract.</p> <p>A4. 100</p> <p>A5. Tableau Server - 2020.2 No. of License - 100 License procured by AIC.</p>
4	18	Eligibility Criteria	3.2.2/2	Tableau Certified Desktop Professional and minimum 3 years of experience in developing Tableau dashboards and certification in Data Science Stream	<p>We request you to also consider an undertaking that the service provider will have the requisite Tableau certified professional with proofs upon winning the bid.</p> <p>On Tableau experience front, we have Domestic and International client. Both projects on managed services model. Hope the same would be considered, as these engagement comprise of resources doing the management and changes as per the client's requirement.</p>	As per RFP
5	18	Eligibility Criteria	3.2.2/3	Minimum 2 years' Experience in Actuarial related work in the field of General Insurance Industry and Firm should have at least one resource who should have qualified minimum of 5 Actuarial Exams from Institute of Actuaries of India (IAI) or Institute and Faculty of Actuaries (IFoA), UK	<p>We have considerable experience in the space of BI, Analytics, MIS and Big Data Services with Domestic and International clients. And, the requisite actuarial experience and the certified resource is not available currently, and hence we request you to kindly consider the experience of Analytics / MIS instead also instead of the eligibility clause mentioned as the eligibility criteria.</p>	As per RFP
6	19	Eligibility Criteria	3.2.2/4	Sample Tableau dashboard hosted in Tableau Public profile for Technical evaluation and link to be provided along with RFP application	<p>Please suggest if we can host the Tableau dashboard on Tableau Public profile upon evaluation time, as we can upload the same for a period of 14 days, and also will share you the link.</p>	As per RFP

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7	23	Termination	4.9.1/f	If AIC, at its sole discretion, decides to terminate this Contract without assigning any reason whatsoever by giving 30 days' notice.	Kindly remove the clause, as this would lead to financial loss for the service provider.	As per RFP
8	24	Disputes about Events of Termination:	4.9.5.2	If either Party disputes whether an event specified in Section 4.9.1 or in Section 4.9.2 hereof has occurred, such Party may, within thirty (30) days after receipt of notice of termination from the other Party, refer the matter to arbitration as per Section 4.34 hereafter, and this Assignment shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.	Please share Section 4.34, and about Arbitrator	As per RFP
9	34	Payment Terms	4.38	General	Kindly clarify, how much time would be required by AIC to release the payment upon submitting the invoice.	Payment will be processed on completion of milestones and will be processed upon submission of invoice.
10	8	General Details	Tender Notice	Consortium	Request AIC to allow consortium, this will ensure bidders to bring industry domain expertise.	As per RFP
11	12	Eligibility Criteria	3.2.2	Tableau Certified Desktop Professional and minimum 3 years of experience in developing Tableau dashboards and certification in Data Science Stream	Request AIC to accept resources from Analytics background with experience of working on R, Python and other BI tools as well. Reason for change- Data analyst with previous experience of working with any BI tool can easily develop dashboards on any BI platform including Tableau.	As per RFP

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12	13	Eligibility Criteria	3.2.2	Sample Tableau dashboard hosted in Tableau Public profile for Technical evaluation and link to be provided along with RFP application	Kindly elaborate what should be projected/displayed as part of the in the sample dashboards?	As per RFP