



Request for Proposal (RFP) for Supply, Installation, Commissioning and Maintenance of Video Conferencing System - Pre Bid Queries & Responses

	Section	RFP Clause No.	Page Number	Clause in RFP/Bidder Understanding	Bidder Query/Clarification	AIC RESPONSE
1	General Details		7	Last Date and Time for Online Bid Submission- 10.07.2020 till 01:00 PM	May please consider to provide at least 3 weeks extension after the release of response of pre-bid queries.	As per RFP
2	General Details		7	Consortium- Not Allowed	Setting up complete VC infrastructure over different location require contribution from multiple share holders, Request to relax the criteria & may the consortium be allowed.	As per RFP
3	3.2.2 Eligibility Criteria S. No. 5	3.2.2	20	The Bidder should have successfully implemented/ have under implementation MCU based Video Conferencing solution with minimum 10 nos. of Video Conferencing Endpoints Units in minimum 2 BFSI with minimum 20 branches or offices /Govt./PSU sector in India	May this criteria be fulfilled by Consortium partner.	As per RFP
4	3.2.2 Eligibility Criteria S. No. 6	3.2.2	20	The bidder should be an OEM or their authorized representative.	May this criteria be fulfilled by Consortium partner.	As per RFP
5	2.3 Detailed Scope of Work, xiii	2.3	12	The Solution should have virtual waiting room facility, also the host should have the option to allow/disallow the user to enter the VC	Clarification to committee : As per current On-Premise VC standards, the VC Conference participants remain in lobby until the Host of the meeting joins into the conference. The moment Host participant of the meeting joins the conference, all the participants waiting in lobby are automatically moved to actual virtual conference room hosted on On-Premise MCU. This avoids Host participant time to manually select the each lobby participant to allow into the conference. Requesting the committee to modify the clause as: Solution should have virtual waiting room facility for participants to wait in lobby until Chairperson/Host joins the conference.	Refer Corrigendum
6	2.3 Detailed Scope of Work, xiv	2.3	12	The scheduling of the VC should be either through the calendar, scheduling from email or through browser. The scheduling should automatically forward the e-mail to the participant of the conference along with the details of URLs and the meeting ID and password. The user should be able to join the conference just by clicking the URL provided in the mail.	Clarification to committee : The overall solution is asking for a Web Browser based Video Conferencing facility. As per current industry standards, the VC Based Browser conferencing already includes Conference Scheduling and sending Conference Meeting URL through email to inside or outside organisation participants. Therefore, requesting the committee to modify the clause as: The scheduling of the VC should be either through the calendar or scheduling from email or through browser. The scheduling should automatically forward the e-mail to the participant of the conference along with the details of URLs and the meeting ID and password. The user should be able to join the conference just by clicking the URL provided in the mail.	Refer Corrigendum
7	2.3 Detailed Scope of Work, xv	2.3	12	The Conferencing solution should be deployed in HA Architecture (Active Passive) at DC. Bidder is required to right size the requirement in order to meet the scope, SLA and other requirements stated in the RFP.	Clarification to committee : As the overall solution in the RFP already being asked for DC and DR setup, considering local server failover is not imperitive because this increase the overall costing of the solution. Therefore, requesting the committee to modify the clause as: The Conferencing solution should be deployed in HA Architecture (Active Passive) at DC and DR. Bidder is required to right size the requirement in order to meet the scope, SLA and other requirements stated in the RFP.	Refer Corrigendum
8	2.3 Detailed Scope of Work, xxv	2.3	13	Bidder should ensure that the supplied Equipment's will not be declared End of sale within 12 months of the bid submission and End of Support within the contract period.	To ensure that the OEM support is available for the entire duration of the contract, we request the authority to kindly modify the clause as: Bidder should ensure that the supplied Equipment's will not be declared End of Sale/Support within 36 months of the bid submission or within the contract period.	Refer Corrigendum



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9	2.3 Detailed Scope of Work, xxxvi	2.3	13	<p>Bidder should integrate VC Solution with Existing Email Solution and Active Directory of AIC and bidder is required to factor in the required OEM effort to successfully integrate AD and Email Solution with the proposed VC solution.</p>	<p>Clarification to committee : As per current On-Premise VC solution standards, majority of the customer environment has Microsoft Exchange Services as Email Solution deployed.</p> <p>Kindly confirm that your existing environment also has Microsoft Exchange Email solution.</p>	The currently implemented Email Solution is Microsoft Exchange 2016.
10	2.3 Detailed Scope of Work, Iv.d	2.3	15	<p>At Head Office: VC Solution to be implemented in 4 rooms utilizing the Existing VC Setup. In two rooms display and VC system including Camera, Mic & Speakers are present, Bidder to provide HD Video conferencing systems (as per the Specifications provided in the RFP) with automatic face recognition and speaker tracking in other two rooms.(Existing VC setup details mentioned in Annexure M)</p>	<p>We request you to kindly share dimensions of the room where existing VC set up has to be upgraded to Speaker Tracking System so that suitable system can be proposed. Also, please share model of the current cameras that are installed at AIC HQ.</p>	<p>Board Room Size (Approx.): 40 X 12 ft Meeting Room 1 Size (Approx.): 24 X 12 ft Model of Current Cameras installed at HO: Polycom MPTZ- 10</p>
11	2.3 Detailed Scope of Work, lix	2.3	15	<p>The proposed x86 servers should be in latest report for Gartner's Leaders Quadrant or amongst top 3 in latest IDC report. In case, the bidder is proposing Unix servers, the same</p>	<p>Clarification to committee : This clause is only applicable for the Servers which are not supplied by VC OEM. Servers supplied by VC OEM are supplied as Appliance Edition customized to VC OEM's solution. VC OEM Servers are not available in Grey Market for comparison. Kindly confirm that our understanding is correct.</p>	As per RFP
12	2.3 Detailed Scope of Work, lxi	2.3	15	<p>The Utilization of the proposed hardware including all the sub-components should not exceed 60% utilization. In case the utilization exceeds 60%, the additional hardware has to be provided by the Bidder at no additional cost to AIC. Bidder is required to provide monthly report to AIC regarding the Utilization of hardware.</p>	<p>Clarification to committee : This clause is only applicable for the Servers which not supplied by VC OEM. Servers supplied by VC OEM are supplied as Appliance Edition customized to VC OEM's solution and tested for performance compliance. Kindly confirm that our undersatnding is correct.</p>	Refer Corrigendum
13	Functional Specifications Call Control and Management Point 2			<p>The system must have PRI Gateways to terminate ISDN PRI lines for audio calls either directly or via MCU Gateway. System must allow Divisional Offices and Conference rooms to be able to make calls to the PSTN using these PRI lines.</p> <p>At least 5 PRI lines must be supported from day one.</p>	<p>Clarification to the committee : The clause requirements are applicable for EPBAX based environment only independent of VC Solution. Although if the EPBAX is IP based then interop solution between IP EPBAX and VC solution can be achieved.</p> <p>As per current industry VC solution standards, there is possibility of Audio Participants joining via PSTN or Mobile network directly into conferences hosted on VC MCU. If this feature meets customer's requirement, then requesting the committee to modify the clause as: MCU should be capable of supporting participants using various means i.e. via PSTN/ISDN voice participants with minimum 1 PRI, room based video endpoints, soft clients on mobile/tablet/laptop and via the browser restricted by the maximum port capacity of the MCU.</p>	Refer Corrigendum
14	Functional Specifications System Hardware and Software Point 3			<p>The Hardware (server) for the Call Control and Collaboration Application.</p>	<p>The clause is not self explanatory. We request the department to kindly elaborate or remove this clause.</p>	Refer Corrigendum



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15	Functional Specifications Advanced Collaboration Capability Point 3			The video conferencing capability to be part of the same client for IM and Presence. The clause is not self explanatory. We request the department to kindly elaborate or remove this clause.	Refer Corrigendum
16	Software Client for Mobile and Desktop Video Conferencing Point 5			The UC platform should share OEM standard integration with Video Conferencing Infrastructure UC clients for Desktop, iPad and Smartphones should be able to participate in the video conferencing call. The video conferencing and IM & Presence capability should be part of the same client Desktop and iPad client to support high definition Video. The functionality of IM & Presence are available on Cloud based solutions but are not available on On-Prem solution. We would therefore request the authority to kindly modify the clause as below: The UC platform should share OEM standard integration with Video Conferencing Infrastructure UC clients for Desktop, iPad and Smartphones should be able to participate in the videoconferencing call. The video conferencing and IM & Presence capability should be part of the software based Desktop client to support high definition Video.	Refer Corrigendum
17	Software Client for Mobile and Desktop Presence Point 14.1			Should Support publishing of presence information to the registrar so that the status of the client such as "busy" in a call, idle etc. can be seen by the other devices. Apart from desktop OS--MAC and Windows, the software client must also be available on smart phones such as Android and iOS. The presence functionality in smart phones is available in Cloud Solutions only. We would there request the department to kindly modify the clause as below: Should Support publishing of presence information to the registrar so that the status of the client such as "busy" in a call, idle etc. can be seen by the other devices for Desktop based software clients - MacOS and Windows.	Refer Corrigendum
18	Software Client for Mobile and Desktop Instant Messaging Point 15			The software client must provide the ability to have an Instant Messaging session with other clients. The client must be able to intuitively search for the other clients using the users name or URI. Ability to add a user who may not be present in the directory using a URI. User can paste text and URLs into IM message before sending. Ability to control logging under administrator control only to assure full compliance. The logging functionality in messaging is not available on On Prem Solution. We would therefore request the department to kindly remove the last line of this point i.e. Ability to control logging under administrator control only to assure full compliance.	Refer Corrigendum
19	ELIGIBILITY CRITERIA			The Bidder should have successfully implemented/ have under implementation MCU based Video Conferencing solution with minimum 10 nos. of Video Conferencing Endpoints Units in minimum 2 BFSI with minimum 20 branches or offices/Govt./PSU sector in India <u>Request for change in Eligibility Criteria:</u> The Bidder should have successfully implemented/ have under implementation MCU based Video Conferencing solution with minimum 10 nos. of Software / Hardware Video Conferencing Endpoints in minimum 2 BFSI with minimum 20 branches or offices/Govt./PSU sector in India	As per RFP
20	Recording Solution			At least 10 Conferences concurrently must be recorded with capability to expand by adding more hardware and software. As per Industry Standards basic Recording Servers have 5 Simultaneous Conference recording capability and expandable in future. In one conference there can be 100's of participants.Hence we request you to change the recording ports to 5 numbers instead of 10.	Refer Corrigendum



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21	System maintenance and support:	2.3	17	ii. The Bidder should provide 1 Resource in Head Office during the business hours of AIC who will be the primary contact for AIC with the bidder. The Resource deployed should be well versed in the supplied system and should be able to handle queries of AIC and solve issues. AIC may at its discretion ask the bidder to replace the resource and deploy experienced resource at HO, bidder shall deploy the same at no additional cost to AIC. AIC may interview the proposed resource and confirm their acceptability. In any event if a resource is found unfit by AIC, bidder shall agree to change the same and provide AIC with a replacement within a reasonable time so as to not affect the services/project timelines. The Bidder should not replace resources without prior permission of AIC. Also, the bidder should give at least one-month prior notice to AIC in case of resource replacement. It is the duty of the bidder that the replacement provided should be equally or more qualified and experienced than the existing resource. Also, the existing resource should provide the complete handover to the new resource.	Bidder request AIC to kindly provide the resource qualification and minimum experience.	As per RFP
22	Service Level Criteria	4.3	24	c.The maximum response time for a maintenance complaint from the site of installation (i.e. time required for bidders maintenance engineers to report to the installations after a request call / fax /email is made or letter is written) shall not exceed 4 (four) hours. If the problem persists for more than 4 hours at a stretch in a calendar day, AIC will levy penalty of ₹ 500/- per hour.	Request AIC to kindly clarify whether the 4 hours timeline is for response or resolution. Bidder's understanding is that this is for the engineer should reach site within 4 hours of call logging.	As per RFP
23	Service Level Criteria	4.3	24	d.The Vendor shall ensure that faults and failures intimated by AIC as above are set right within 24 hours of being informed of the same	Request AIC to change the SLA to 24 Hours for Class A cities and 48 Hours for other locations.	As per RFP
24	Service Level Criteria	4.3	25	e. In case of absence of the FM engineer at HO without due approval from AIC, there will be a penalty of ₹ 3000/- per day.	Bidder's understanding is that CL/SL Leaves are exempted from this. Bidder will inform to AIC for any leave by engineer. Kindly confirm.	As per RFP
25	Right to Alter	5.7	27	AIC reserves the right to alter the requirements specified in the RFP. AIC also reserves the right to delete one or more items from the list of items specified in the RFP. AIC will inform all bidders about changes, if any. The bidder agrees that AIC has no limit on the additions or deletions on the items for the period of the contract. Further the bidder agrees that the prices quoted by the bidder would be proportionately adjusted with such additions or deletions in quantities	Bidder's understanding is that any addition and deletion on the quantities will be done prior to placement of the purchase order on the successful bidder. Kindly confirm	As per RFP
26	Termination	5.12	29	As per RFP	Bidder's understanding is that AIC will make payments for the products delivered and services rendered till the date of termination. Kindly Confirm	As per RFP
27	LD & Penalty	5.16	34	As per RFP	Bidder's understanding is that the aggregate LD and penalties are capped at 10% of total contract value. Kindly confirm	As per RFP



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28	Contract Period	5.25	36	In event of bidder insolvency, contract termination, and any other Force Majeure conditions, successful bidder shall continue to provide the service without causing disruption of the services to customers of AIC at no extra cost to AIC. Also, any interface development carried out/ customization done specifically for AIC shall be transferred to AIC at no additional cost.	Bidder's understanding is that AIC will make payments for the products delivered and services rendered as per the contract. Kindly Confirm	As per RFP
29	Payment Terms	5.43	43	AS per RFP	Payment terms for hardware delivery and implementation are not mentioned in the RFP. Request AIC to provide the payment terms. We would request AIC to provide the below payment terms; 1. Hardware and Software: The 100% payment for the hardware and software will be made within 30 days of delivery and submission of invoices and other delivery documents. 2. Implementation: The 100% payment for implementation shall be made within 30-days of implementation sign-off and invoice submission. 3. ATS: The payment of ATS shall be made on Yearly in advance after expiry of warranty of the implemented solution. 4. AMC: The payment of AMC shall be made on Yearly in advance after expiry of warranty implemented solution. 5. Support Engineer Charges: The payment of support engineer charges shall be made on monthly basis in arrears	Refer Corrigendum
30	General Query			Product delivery and execution timeline not mentioned in the RFP.	Bidder request AIC to kindly provide the delivery and installation timelines. This project involve multi-location delivery and implementation and considering the COVID 19 situation bidder request AIC to provide the following delivery and implementation timelines 1. Product Delivery: The hardware and software should be delivered within 12-weeks from date of contract signing 2. Implementation: The bidder should complete the installation within 8-weeks after delivery of material at site.	Refer Corrigendum
31	General Query			Bidder's understanding is that Services and/or deliverables shall be deemed to be fully and finally accepted by AIC in the event when AIC has not submitted its acceptance or rejection response in writing to bidder within 15 days from the date of installation/commissioning or when AIC uses the deliverable in its business, whichever occurs earlier. Both parties agree that bidder shall have 15 days' time to correct in case of any rejection by AIC. Kindly confirm	Kindly confirm	As per RFP
32	General Query			Bidder's understanding is that bidder's failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent bidder's non-performance is caused by AIC's omission to act, delay, wrongful action, failure to provide Inputs, or failure to perform its obligations under this Agreement.	Kindly confirm	As per RFP
33	General Query			Bidder's understanding is that the risk, title and ownership of the products shall be transferred to the customer upon delivery of such products to the AIC. However, bidder shall replace any faulty products if required and warranty will start as per RFP terms and conditions.	Kindly confirm	As per RFP



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34	2.3 Detailed Scope of Work, xxi	2.3	12	<p>The bidder will take total responsibility for providing complete end to end VC solution and also utilizing existing VC Solution and equipment (installed at Head Office), its maintenance, warranty, management and provide on-site Support for the entire contract period of existing and proposed VC solution. Details of existing VC Infrastructure in mentioned in Annexure M.</p>	<p>Clarification to committee: 1. For considering the maintenance, warranty of existing VC solution, required serial numbers of the each equipment. 2. For the existing product other than VC like display's, Ceiling Mics, Ceiling Speakers, required serial numbers and date of purchase. As per industry standard if system almost completed five years then difficult to get that support of particular models.</p> <p>Therefore, requesting the committee to modify the clause as: The bidder will take total responsibility for providing complete end to end VC solution and its maintenance, warranty, management and provide on-site Support for the entire contract period of proposed VC solution.</p>	As per RFP
35	2.3 Detailed Scope of Work, xxxi	2.3	13	<p>The bidder shall provide the recording system to do recording and replay of video calls. The solution should also have the ability to record Video Conferencing meetings.</p>	<p>Replay is the open statement, To ensure that the solution to be provided for recording and replay should be compatible with the VC system and the replay can be done VC endpoint and the any play back devices, we request the authority to kindly modify the clause as:</p> <p>The bidder shall provide the recording system to do recording and replay of video calls to be done on VC endpoint or on a standard PC and on a standard MAC. The platform should have the capability to playback any video from the library in a meeting inside a VMR . The solution should also have the ability to record Video Conferencing meetings.</p>	As per RFP
36	2.3 Detailed Scope of Work, lxi	2.3	16	<p>The Utilization of the proposed hardware including all the sub-components should not exceed 60% utilization. In case the utilization exceeds 60%, the additional hardware has to be provided by the Bidder at no additional cost to AIC. Bidder is required to provide monthly report to AIC regarding the Utilization of hardware.</p>	<p>Clarification to committee:- This clause is increasing the cost of Bid to AIC, because 60% to 85% utilization of processor, RAM, etc components are vary in a seconds of time frame. Some times it reaches to 95% because of threads functionality and application like updates processing and in a matter of seconds it will come down to 5%. This can also depends on certain counts/tools.</p> <p>So, therefore requesting the committee to give the relaxation/remove this clause.</p>	Refer Corrigendum
37	Appendix-1 Technical and Functional Specification, Functional Specification, Recording Solution, point 3			<p>The central recording server must store the recorded sessions in MP4 format and should have storage for at least 100 hours of video recorded in atleast 720P. It should have the capability to move the recorded files onto an external storage medium so that space can be freed on the recording server.</p>	<p>Clarification to committee:- This functional clause is condraditory with the clause mentioned in the Appendix-1 MCU Specifications under Recording "Should have sufficient storage to record minimum 400 hours and above of recording @1080p resolution"</p> <p>Requesting the committee to clarify the required hours of video recorded in atleast 720p.</p>	Refer Corrigendum
38	Appendix-1 Technical and Functional Specification, Functional Specification, Recording Solution, point 4			<p>At least 10 Conferences concurrently must be recorded with capability to expand by adding more hardware and software.</p>	<p>Clarification to committee:- In the Recording solution, resolution matters a lot in terms of bandwidth, storage and capacity of servers requirement, so always prefer to minimum 720p resolution. Clause mentioned in Appendix -1 Functional Specifications and the clause mentioned in Appendix-1 MCU specification are not matched to each other. Clause in Appendix-1 functional specifications "The central recording server must be able to record Conference calls at least 720p resolution using MP4 formats", but in Appendix-1 MCU specifications under-recording you say "Full HD i.e. 1080p live streaming with minimum 500 live viewing participants".</p> <p>Requesting the committee to modify the clause as:- At least 10 Conferences concurrently must be recorded @720p with capability to expand by adding more hardware and software.</p>	Refer Corrigendum



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39	Appendix-1 Technical and Functional Specification, MCU Specification, Recording ,point 12		Supports minimum 10 concurrent video conferencing recording sessions from day one.	Clarification to committee:- In the Recording solution, resolution matters a lot in terms of bandwidth, storage and capacity of servers requirement, so always prefer to minimum 720p resolution. We request to the committee to modify this clause as:- Supports minimum 10 concurrent video conferencing recording sessions @720p from day one.	Refer Corrigendum
40	Appendix-1 Technical and Functional Specification, MCU Specification, Recording ,point 12		Full HD live streaming with minimum 500 live vieweing participants.	Clarification to committee:- In the Recording solution, resolution matters a lot in terms of bandwidth, storage and capacity of servers requirement, so always prefer to minimum 720p resolution. Clause mentioned in Appendix -1 Functional Specifications and the clause mentioned in Appendix-1 MCU specification are not matched to each other. Clause in in Appendix-1 MCU specifications under-recording you say "Full HD i.e. 1080p live streaming with minimum 500 live viewing participants" but in Appendix-1 functional specifications "The central recording server must be able to record Conference calls at least 720P resolution using MP4 formats", Requesting the committee to modify the clause as:- HD i.e. 720p live streaming with minimum 500 live vieweing participants.	Refer Corrigendum
41	Appendix-1 Technical and Functional Specification, MCU Specification, Recording ,point 12		Should have sufficient storage to record minimum 400 hours and above of recording @1080p resolution	Clarification to committee:- This functional clause is condraditory with the clause mentioned in the Appendix-1 Functional Specifications under Recording Solution "The central recording server must store the recorded sessions in MP4 format and should have storage for at least 100 hours of video recorded in atleast 720P". Requesting the committee to clarify the required hours of video recorded in atleast 720p.	Refer Corrigendum
42	Appendix-1 Technical and Functional Specification, MCU Specification, Recording ,point 12		Flexible access to video content live or on demand	Request you to incorporate the additional point i.e. Web-based content portal for easy browsing and on-demand playback.	Refer Corrigendum
43	Appendix-1 Technical and Functional Specification, MCU Specification, Recording ,point 12		The recording solution should be either be an appliance based or virtualized solution with server.	1. Request you to make these Recording specifications seperately from the MCU specifications. As Recording & Streaming application itself having lot of features like training, you can utilize this recording server as a channel like you tube to provide training to your executives. few important additional points to be incorporated:- 1. Recording rights must be able to be defined by the administrator. With provision to assign recording permissions to an individual/ group tied to a corporate directory. 2. Secured recording setup using PIN or similar. 3. Web-based content portal for easy browsing and on-demand playback. 4.The system must have a built-in content management portal that allows easy user access to all recordings.	Refer Corrigendum
44	5.43 Payment terms, 5.43.1 License Procurement	5.43	License procurement On procurement of licenses, payment will be made after delivery & installation	Clarification to Committee:- RFP also have the deliveries of HARDWARE and 100% payment will be made to manufacturers after receving the material. We will also be submitting the 10% PBG against project. Therefore, we are requesting to the committee to make the clause change as :- On procurement of licenses, 70 % payment for hardware against delivery and balance 30% will be made after satisfactory installation.	Refer Corrigendum



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45	5.11 Suspension, 5.11.2	5.11	28	Shall allow the Bidder to remedy such failure, if capable of being remedied, within a period not exceeding fifteen (15) days after receipt by the Bidder of such notice of suspension	We Request to the committee to increase to the days (30 days) to cure the default or delay in performance of the work. So, request you to modify the clause as:- Shall allow the Bidder to remedy such failure, if capable of being remedied, within a period not exceeding thirty (30) days after receipt by the Bidder of such notice of suspension	As per RFP
46	5.12 Termination, 5.12.1.1	5.12	29	If the Bidder fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Section 5.11 hereinabove, within fifteen (15) days of receipt of such notice of suspension or within such further period as AIC may have subsequently approved in writing.	We Request to the committee to increase to the days (30 days) to cure the default or delay in performance of the work. So, request you to modify the clause as:- If the Bidder fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Section 5.11 hereinabove, within Thirty (30) days of receipt of such notice of suspension or within such further period as AIC may have subsequently approved in writing.	As per RFP
47	5.44.15 Limitation of Liability	5.44	46	Unless otherwise stated in this Contract, neither Party shall, in any event, regardless of the form of claim, be liable for (a) any indirect, special, punitive, exemplary, speculative or consequential damages, including but not limited to, any loss of use, loss of data, business interruption, and loss of income or profits, unless it had an advance notice of the possibility of any such damages; or (b) damages relating to any claim that accrued more than two (2) years before the institution of adversarial proceedings thereon	We request to the committee to modify this clause as: -Neither Party, in any event, regardless of the form of claim, shall not be liable for any indirect, special, punitive, exemplary, speculative or consequential damages.	As per RFP
48	55inch Display & 43inch Display Native Contrast Ratio (Minimum)			4000:1	Request for Change: 1100:1 Or Higher Justification: As per industry standard two types of panel technologies available (IPS Panel & VA Panel). The ask contrast ratio is specific to single OEM, we would request you to kindly consider the contrast ratio as per available panel technologies. As every Display OEM has the different contrast ratio this will make the specs in generic to allow all leading brands participations.	Refer Corrigendum
49	55inch Display & 43inch Display Processor			Coretex A72 1.7 Ghz, Quad Core CPU	Request for Change: Cortex -A55x4 1.1 Ghz Processor Triple Core Mali 470 600 MHz or Higher Justification: As mentioned Coretex A72 1.7 Ghz, Quad Core CPU are incline the specs to single OEM	Refer Corrigendum
50	55inch Display & 43inch Display Certificates			BIS, FCC, UL, CE	Request for Change: BIS Certificate Justification: Request you to kindly consider and accept the BIS Certificate. As asked UL,FCC CE certification are mandatory for foreign countries (e.g. European and USA). We used to get this certifications earlier when BIS was not formed and were depended on foreign certification in India BIS is the National Standard Body of India established under the BIS Act 2016 for the harmonious development of the activities of stand For your requirement of displays, BIS certification is mandatory and certification is obtained by checking parameters under	Refer Corrigendum