



RFP Number: InfoTech Project/VC/17.06.2020

Date: 02.07.2020

CORRIGENDUM/ADDENDUM
REQUEST FOR PROPOSAL (RFP)
FOR
SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE
OF VIDEO CONFERENCING SYSTEM



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Corrigendum for RFP for SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF VIDEO CONFERENCING SYSTEM

In reference to the Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF VIDEO CONFERENCING SYSTEM, reference no. "InfoTech Project/VC/17.06.2020" dated: 17/06/2020, the following Corrigendum & Addendum are issued herewith.

All other terms and conditions of the RFP document remain unchanged. Please treat this Amendment & clarifications provided herewith as an integral part of the RFP document issued



Amendments in RFP

1. Added Clause under 2. Scope of Work

1.1. 2.4 Project Timeline

S. No.	Activity	Time Period for Completion
1	Supply and delivery of Appliance, Software and Hardware at all locations	Deliver at AIC respective locations within 8 weeks from the date of issuance of Purchase Order
2	Installation, configuration and commissioning of the solution and hardware at DC, DR and all the specified locations	Within 12 Weeks from the date of issuance of purchase order

2. Modified Clause

2.1. 5.43 Payment Terms:

Clause 5.43.1, 5.43.2, 5.43.3 and 5.43.4 amended.

Clause 5.43.6 added.

Amended Payment Terms are as follows:

S. No	RFP Clause No	Items	Milestone	Percentage
1	5.43.1	Hardware, software & its sub component	Delivery of the Hardware, software & its sub component and submission of invoice with Proof of Delivery and other documents (after due inspection)	50%
			Successful installation and acceptance by AIC	30%
			Post 6 months of "Successful installation and acceptance by AIC"	20%
2	5.43.2	Installation and commissioning	Successful Installation, commissioning and implementation acceptance by AIC	80%
			Post 6 months of "Successful Installation, commissioning and implementation acceptance by AIC"	20%
3	5.43.3	ATS & AMC	The ATS & AMC shall commence on completion of the warranty period.	Yearly in Advance



4	5.43.4	FM Cost	The FM Cost shall commence post Successful Installation, commissioning and implementation acceptance by AIC	Quarterly in arrears
5	5.43.5	Other Payment Terms	As per RFP	As per RFP
6	5.43.6	Training Cost	It would be payable on successful completion of all the trainings as mentioned. Training cost for every additional batch would be payable monthly at the end of the month for all the batches satisfactorily trained during that month.	At the end of the month in which the training is concluded

2.2. Appendix -1 Technical and Functional Specification - VC End Point Specifications

Point 5 - Video and Audio Inputs

Existing Clause:

1 x Microphone Input or more with support for connecting minimum 4 mics. The bidder needs to quote 1 microphone with 360 degree coverage from day one with mute/unmute button on the microphone with light indication.

Modified Clause:

Microphone Input or more with support for connecting minimum 4 mics. The bidder needs to quote for microphone with 360 degree coverage from day one with mute/unmute button on the microphone with light indication. Location wise Minimum Number of Microphones required are as mentioned below:

Head Office - Board Room	3 Microphone Input or more
Head Office - Meeting Room 1	3 Microphone Input or more
Head Office - Meeting Room 2	1 Microphone Input or more
Head Office - CMD Cabin	1 Microphone Input or more
Other Locations	1 Microphone Input or more



2.3.

S No	RFP Reference	Existing RFP Clause	Modified Clause
1	2.3 Detailed Scope of Work, xiii	The Solution should have virtual waiting room facility, also the host should have the option to allow/disallow the user to enter the VC	The Solution should have virtual waiting room facility for participants to wait in lobby until Chairperson/Host joins the conference.
2	2.3 Detailed Scope of Work, xiv	The scheduling of the VC should be either through the calendar, scheduling from email or through browser. The scheduling should automatically forward the e-mail to the participant of the conference along with the details of URLs and the meeting ID and password. The user should be able to join the conference just by clicking the URL provided in the mail.	The scheduling of the VC should be either through the calendar or scheduling from email or through browser. The scheduling should automatically forward the e-mail to the participant of the conference along with the details of URLs and the meeting ID and password. The user should be able to join the conference just by clicking the URL provided in the mail.
3	2.3 Detailed Scope of Work, xv	The Conferencing solution should be deployed in HA Architecture (Active Passive) at DC. Bidder is required to right size the requirement in order to meet the scope, SLA and other requirements stated in the RFP.	The Conferencing solution should be deployed in HA Architecture (Active Passive) at DC and DR. Bidder is required to right size the requirement in order to meet the scope, SLA and other requirements stated in the RFP.
4	2.3 Detailed Scope of Work, xxv	Bidder should ensure that the supplied Equipment's will not be declared End of sale within 12 months of the bid submission and End of Support within the contract period.	Bidder should ensure that the supplied Equipments will not be declared End of Sale/Support within 36 months of the bid submission or within the contract period, whichever is later.
5	2.3 Detailed Scope of Work, lxi	The Utilization of the proposed hardware including all the sub-components should not exceed 60% utilization. In case the utilization exceeds 60%, the additional hardware has to be provided by the Bidder at no additional cost to AIC. Bidder is required to provide monthly report to AIC regarding the Utilization of hardware.	For Appliances, bidder has to ensure uptime and optimal utilization based on standard benchmarks. For Servers, this clause is applicable.
6	Appendix -1 Technical and Functional Specification-Functional Specifications-Call Control and Management-Point 2	<p>The system must have PRI Gateways to terminate ISDN PRI lines for audio calls either directly or via MCU Gateway. System must allow Divisional Offices and Conference rooms to be able to make calls to the PSTN using these PRI lines.</p> <p>At least 5 PRI lines must be supported from day one.</p>	MCU should be capable of supporting participants using various means i.e. via PSTN/ISDN voice participants with minimum 1 PRI, room based video endpoints, soft clients on mobile/tablet/laptop and via the browser restricted by the maximum port capacity of the MCU.



S No	RFP Reference	Existing RFP Clause	Modified Clause
7	Appendix -1 Technical and Functional Specification- Functional Specifications- System Hardware and Software- Point 3	The Hardware (server) for the Call Control and Collaboration Application.	Clause Removed.
8	Appendix -1 Technical and Functional Specification- Functional Specifications- Advanced Collaboration Capability- Point 3	The video conferencing capability to be part of the same client for IM and Presence.	Clause applicable only for Desktop based client.
9	Appendix -1 Technical and Functional Specification- Software Client Specifications- Point 5: Video Conferencing	The UC platform should share OEM standard integration with Video Conferencing Infrastructure UC clients for Desktop, iPad and Smartphones should be able to participate in the video conferencing call. The video conferencing and IM & Presence capability should be part of the same client Desktop and iPad client to support high definition Video.	The UC platform should share OEM standard integration with Video Conferencing Infrastructure UC clients for Desktop, iPad and Smartphones should be able to participate in the videoconferencing call. The video conferencing IM & Presence capability should be part of the software-based Desktop client to support high definition Video.
10	Appendix -1 Technical and Functional Specification- Software Client Specifications- Point 14.1: Presence	Should Support publishing of presence information to the registrar so that the status of the client such as "busy" in a call, idle etc. can be seen by the other devices. Apart from desktop OS--MAC and Windows, the software client must also be available on smart phones such as Android and iOS.	Should Support publishing of presence information to the registrar so that the status of the client such as "busy" in a call, idle etc. can be seen by the other devices for Desktop based software clients - MacOS and Windows. Apart from desktop OS -MAC and Windows, the software client must also be available on smart phones such as Android and iOS.



S No	RFP Reference	Existing RFP Clause	Modified Clause
11	Appendix -1 Technical and Functional Specification- Software Client Specifications- Instant- Point 15- Messaging	The software client must provide the ability to have an Instant Messaging session with other clients. The client must be able to intuitively search for the other clients using the users name or URI. Ability to add a user who may not be present in the directory using a URI. User can paste text and URLs into IM message before sending. Ability to control logging under administrator control only to assure full compliance.	The software client must provide the ability to have an Instant Messaging session with other clients. The client must be able to intuitively search for the other clients using the users name or URI. Ability to add a user who may not be present in the directory using a URI. User can paste text and URLs into IM message before sending.
12	Appendix -1 Technical and Functional Specification- Functional Specification- Recording Solution, Point 4	At least 10 Conferences concurrently must be recorded with capability to expand by adding more hardware and software.	At least 5 Conferences concurrently must be recorded with capability to expand by adding more hardware and software.
13	Appendix-1 Technical and Functional Specification- MCU Solution Specification - Point 12. Recording	Supports minimum 10 concurrent video conferencing recording sessions from day one.	Supports minimum 5 concurrent video conferencing recording sessions from day one.
14	Appendix-1 Technical and Functional Specification- MCU Solution Specification - Point 12. Recording	Full HD live streaming with minimum 500 live viewing participants.	HD i.e. 720p live streaming with minimum 500 live viewing participants.
15	Appendix-1 Technical and Functional Specification- MCU Solution Specification - Point 12. Recording	Should have sufficient storage to record minimum 400 hours and above of recording @1080p resolution	Should have sufficient storage to record minimum 100 hours and above of recording @720p resolution



S No	RFP Reference	Existing RFP Clause	Modified Clause
16	Appendix-1 Technical and Functional Specification- MCU Solution Specification - Point 12. Recording	Flexible access to video content live or on demand	Flexible access to video content live or on demand e.g. Web-based content portal for easy browsing and on-demand playback.
17	Appendix-1 Technical and Functional Specification- Display Specifications - Native Contrast Ratio (Minimum)	4000:1	1000:1
18	Appendix-1 Technical and Functional Specification- Display Specifications - Processor	Coretex A72 1.7 Ghz, Quad Core CPU	Clause removed.
19	Appendix-1 Technical and Functional Specification- Display Specifications - Certificates	BIS, FCC, UL, CE	BIS